## A NEW MODEL

 FOR GROWTHThis presentation contains a number of forward-looking statements. Words such as "plan," "believe," "anticipate," "reflect," "invest," "make, "expect," "drive," "improve," "intend," "assess," "evaluate," "establish," "focus," "build," "turn," "expand," "leverage," "grow," "will," and variations of such words and similar future or conditional expressions are intended to identify forward-looking statements. Examples of forward-looking statements include, but are not limited to, statements regarding the Company's plans, impacts of accounting standards and guidance, costs and cost savings, legal matters, taxes, impairments, dividends, expectations, investments, innovations, opportunities, capabilities, execution, initiatives, pipeline, and growth. These forwardlooking statements are not guarantees of future performance and are subject to a number of risks and uncertainties, many of which are difficult to predict and beyond the Company's control.

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Company's ability to realize the anticipated benefits from prior or future streamlining actions to reduce fixed costs, simplify or improve processes, and improve its competitiveness; the Company's ability to successfully execute its strategic initiatives; the impacts of the Company's international operations; economic and political conditions in the United States and in various other nations where the Company does business; changes in the Company's management team or other key personnel and the Company's ability to hire or retain key personnel or a highly skilled and diverse global workforce; risks associated with information technology and systems, including service interruptions, misappropriation of data or breaches of security; impacts of natura events in the locations in which we or the Company's customers, suppliers, distributors, or regulators operate; the Company's ownership structure; the Company's indebtedness and ability to pay such indebtedness, as well as the Company's ability to comply with covenants under its debt instruments; the Company's liquidity, capital resources and capital expenditures, as well as its ability to raise capital; additional impairments of the carrying amounts of goodwill or other indefinite-lived intangible assets; foreign exchange rate fluctuations; volatility in commodity, energy, and other input costs; volatility in the market value of all or a portion of the commodity derivatives we use; increased pension, labor and people-related expenses; compliance with laws, regulations, and related interpretations and related legal claims or other regulatory enforcement actions, including additional risks and uncertainties related to any potential actions resulting from the Securities and Exchange Commission's ("SEC") ongoing investigation, as well as potential additional subpoenas, litigation, and regulatory proceedings; potential future material weaknesses in the Company's internal control over financial reporting or other deficiencies or the Company's failure to maintain an effective system of internal controls; the Company's failure to prepare and timely file its periodic reports; the Company's ability to protect intellectual property rights; tax law changes or interpretations; the impact of future sales of the Company's
common stock in the public markets; the Company's ability to continue to pay a regular dividend and the amounts of any such dividends; volatility of capital markets and other macroeconomic factors; a downgrade in the Company's credit rating; and other factors. For additional information on these and other factors that could affect the Company's forward-looking statements, see the Company's risk factors, as they may be amended from time to time, set forth in its filings with the SEC. The Company disclaims and does not undertake any obligation to update, revise or withdraw any forward-looking statement in this presentation except as required by applicable law or regulation.

Non-GAAP Financial Measures
This presentation contains certain non-GAAP financial measures, including Organic Net Sales, Adjusted EBITDA, Constant Currency Adjusted EBITDA, Adjusted EPS, and Free Cash Flow. These non-GAAP financial measures may differ from similarly titled non-GAAP financial measured presented by other companies. These measures are not substitutes for their comparable financial measures prepared in accordance with accounting principles generally accepted in the United States of America ("GAAP") and should be viewed in addition to, and not as an alternative for, the GAAP results in this presentation.

These non-GAAP financial measures assist management in comparing the Company's performance on a consistent basis for purposes of business decision-making by removing the impact of certain items that management believes do not directly reflect the Company's underlying operations.

Please see discussion of non-GAAP financial measures and the reconciliations at the end of this presentation for more information.


## OUR EXCITEMENT FOR THE FUTURE

## A SIGNIFICANT TRANSFORMATION OF OUR BUSINESS

## POSITIONING KRAFT HEINZ TO DELIVER

## A NEW FORMULA FOR SUCCESS

## MORE RELEVANCE

GREATER EFFICIENCY

BETTER
RESULTS

## GROWTH

Rebuild to consistent Organic Net Sales ${ }^{(1)}$ growth

Consistently grow
Adjusted EBITDA ${ }^{(1)}$

## RETURNS

Strong Free Cash Flow ${ }^{(1)}$ generation to support current dividend, debt reduction
and strategy

## SO HOW DO WE MAKE IT HAPPEN?



WHERE WE ARE TODAY
Assessment
Strategy
Long-Term Outlook


WHAT WE ARE BUILDING People with Purpose Consumer Platforms

Productivity:
The Ops Center Q\&A


$$
\begin{aligned}
& \text { HOW WE ARE } \\
& \text { GOING TO GET } \\
& \text { THERE }
\end{aligned}
$$

Our United States and Canada Plans Our International Plan Q\&A


WHY WE ARE EXCITED FOR THE FUTURE
Financial Plan
Closing Thoughts Q\&A


## WELCOME TO THE KRAFT HENZ 2020 INVESTOR DAY



MIGUEL PATRICIO chief executive OFFICER


## RASHIDA

LA LANDE
GLOBAL GENERAL COUNSEL HEAD OF ESG \& GOVERNMENT AFFAIRS


NINA
BARTON
chief growth OFFICER

MARCOS ELOI

CHIEF PROCUREMENT OFFICER

## CARLOS

ABRAMS-RIVERA
us zone PRESIDENT


MITCH
ARENDS
HEAD OF US MANUFACTURING


## PAULO

BASILIO
CHIEF FINANCIAL OFFICER


To determine our new approach, we conducted a thorough review of the business...

Analyzing Kraft Heinz across regions, categories, brands, marketing, operations, sales channels and people

## 1. PEOPLE WITH PURPOSE

- Do we have the right people and capabilities?
- How do we live our Purpose through ESG?


## 2. PORTFOLIO

- Where can we invest to grow faster?
- How can we grow our brands?


## 5. PERFORMANCE

- What is blocking consistent performance?
- How good is our operating leverage?


## We discovered some key insights and takeaways

## That will guide us in the transformation of Kraft Heinz









## Kraft Heinz has some very valuable assets and powerful compethive strengthsur

## We knew we needed a revolutionery new approach

## UNLOCKING THE POWER OF OUR COMPETITIVE ADVANTAGES

## SCALE

## REVOLUTIONIZING THE WAY WE OPERATE

## AGILITY

## WE ARE CREATING A POWERFUL FUSION

## SCALE + AGILITY

Leadership
Size
Penetration
Reliability
Operating efficiency

Integration
Speed
Innovation
Relevance
Execution efficiency

## THIS FUSION IS DRIVING OUR TRANSFORMATION

## STRATEGY MODEL <br> NEW EXPERIENCES RESULTS OUTLOOK

## PEOPLE WITH PURPOSE

Driving rejuvenation of talent, expertise and ESG initiatives
FUEL OUR GROWTH
Reinvesting efficiency gains and
applying agile portfolio management to
accelerate strategy


| STRATEGY |  | $\begin{aligned} & \text { INVESTOR DAY } \\ & 2020 \end{aligned}$ |  |  | KraftHeinz |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Clear platform roles to guide our resource allocation and investment decisions | $\uparrow$ Grow <br> ~50\% Sales ${ }^{(1)}$ |  | -象 Energize <br> ~30\% Sales ${ }^{(1)}$ |  | «Stabilize <br> ~20\% Sales ${ }^{(1)(2)}$ |  |
|  | 1 Taste <br> Elevation | Clobal | 4 Fast Fresh Meals | US/ Canada | 5Easy <br>  <br>  <br>  <br>  | US/ Canada |
|  | $\begin{gathered} 2 \text { Easy Meals } \\ \text { Made Better } \end{gathered}$ | US/ Canada | Easy Meals Made Better | International | 6 <br> Flavorful Hydration | US/ Canada |
|  | ${ }^{3}$ Real Food Snacking | US/ Canada |  |  |  |  |
|  | $\rightarrow$ Globally <br> $\rightarrow$ Highest growth potential in Brazil, Russia and China |  | $\rightarrow$ Primarily US and UK |  | $\rightarrow$ US and Canada |  |



## \$2B Gross Savings 2020-2024

## Savings are already being delivered



| LONG-TERM OUTLOOK |  | INVESTOR DAY2020 |  | Kraft ${ }^{\text {Heinz }}$ | 34 |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Prior |  | Today |  |  |
| Growth | Inorganic consolidation |  | Organic expansion |  |  |
| People | Siloed functions |  | Integrated expertise |  |  |
| Portfolio | 55+ fragmented categories |  | 6 consumer platforms |  |  |
| Marketing | Pro-rata cost |  | Strategic investment |  |  |
| Partners | Transaction-oriented |  | Relationship-oriented |  |  |
| Scale Advantage | To cut costs |  | To power agility |  |  |
| Savings | Do more with less |  | Reinvest to fuel growth |  |  |


| LONG-TERM OUTLOOK | INVESTOR DAY 2020 | Kraft SHeinz |
| :---: | :---: | :---: |
| We are rapidly transforming our company to better leverage scale and agility | $\rightarrow$ Results are coming in stronger than expected | $\rightarrow$ Placed consumers at the center |
|  | $\rightarrow$ COVID-19 tested us and we responded | $\rightarrow$ Allocating resources with greater focus and priority |
|  | $\rightarrow$ Attracted great talent | $\rightarrow$ Building a strong foundation |
|  | $\rightarrow$ Aligned team through collaboration | $\rightarrow$ Aggressive but achievable goals |

## We are excited for the future



WHAT WE ARE BUILDING
People with Purpose
Consumer Platforms
Productivity:
The Ops Center Q\&A


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\begin{gathered}
\text { HOW WE ARE } \\
\text { GOING TO GET } \\
\text { THERE }
\end{gathered}
$$

Our United States and Canada Plans
Our International Plan

Q\&A

04

WHY WE ARE EXCITED FOR THE FUTURE

Financial Plan
Closing Thoughts Q\&A


## WHAT WE ARE BUILDING

MIGUEL PATRICIO
CHIEF EXECUTIVE OFFICER

## RASHIDA LA LANDE

GLOBAL GENERAL COUNSEL
HEAD OF ESG \& GOVERNMENT AFFAIRS

## NINA BARTON

CHIEF GROWTH OFFICER

## PAULO BASILIO

CHIEF FINANCIAL OFFICER

## MARCOS ELOI

CHIEF PROCUREMENT OFFICER
MITCH ARENDS
HEAD OF US MANUFACTURING

## PEOPLE WITH PURPOSE

## 1. Our People

2. ESG Goals


## STRENGTHENING OUR ORGANIZATION

NEW PEOPLE INITIATIVES GROUNDED IN:
$\rightarrow$ VISION
NEW APPROACH
$\rightarrow$ PURPOSE
$\rightarrow$ VALUES
$\rightarrow$ LEADERSHIP PRINCIPLES



OUR PEOPLE

| ldentified and |
| :--- |
| filled critical |
| roles within the |
| company |

Identified

# NEW VISION: TO SUSTAINABLY GROW BY DELIGHTING MORE CONSUMERS GLOBALLY 

## NEW PURPOSE





## Work as <br> a team

Live the "Power of We"
Operate with empathy and care
Energize self and others


## Inspire excellence

Simplify the complex
Move with speed and agility
Model lifelong learning, curiosity and creativity


## Navigate <br> our future

Define the destination
Grow people to their full potential
Be courageous in the face of uncertainty



| OUR PEOPLE | $\begin{aligned} & \text { INVESTOR DAY } \\ & 2020 \end{aligned}$ |  | KraftHeinz |
| :---: | :---: | :---: | :---: |
| We are building a stronger, more focused team, and early results show we are making progress | $\rightarrow$ Clearly defined strategy, openly communicated to the organization <br> $\rightarrow$ Breaking down silos | 92\% | Agree that it is easy to collaborate |
|  |  | 89\% | Feel supported by their manager |
|  | $\rightarrow$ Recruiting talent with required expertise and strong diversity | 87\% | Believe the new values will guide the company in the right direction |
|  | $\rightarrow$ More robust trainings and career development planning | 33\% | Improvement in retention |
|  | $\rightarrow$ Transparency of performance | 10pp | Improvement in employee satisfaction |

## 2. ESG GOALS



"We Do the Right Thing" and drive preference to the business


Environmental Stewardship


Responsible Sourcing


Healthy Living and Community Support

| ESG GOALS | $\begin{aligned} & \text { INVESTOR DAY } \\ & 2020 \end{aligned}$ |  |  | KraftHeinz |
| :---: | :---: | :---: | :---: | :---: |
| Environmental Stewardship | Installing Solar and Circular Water Systems at Manufacturing Sites <br> $\rightarrow 2.6 \mathrm{M}$ kilowatt hours of clean energy per year across three sites in China | Kraft Heinz Goals |  |  |
|  |  | $\nearrow$ | Purchase majority renewable electricity by 2025 |  |
|  |  | 100\% | Aim to make recyclable, reusable or compostable packaging by 2025 |  |
|  | $\rightarrow 86 \mathrm{M}$ gallons of water reduced per year in Newberry, SC plant | (20\%) | Decrease water use at our manufacturing facilities in high-risk water areas by 2025 |  |
|  |  | (15\%) | Decrease energy use at our manufacturing facilities by 2025 |  |
|  |  | (20\%) | Decrease waste at our manufacturing facilities by 2025 |  |
|  |  | ? | Create a fully circular Heinz ketchup bottle in EU by 2022 |  |



## ESG GOALS <br> Healthy Living and Community Support



## Highlights

$\rightarrow 76 \%$ compliance with global nutrition guidelines
$\rightarrow$ Achieved our target four years early
$\rightarrow$ Close to 600M meals provided to those in need since 2016

## Improved Nutrition

Progress from $76 \%$ to $85 \%$ compliance with
Global Nutrition targets by 2025

| Simplify ingredients |
| :--- | :--- |
| Eliminate more than 60M Ibs. of sugar <br> by 2025 |
| Reduce sodium in select products 5\% <br> by 2025 |
| $\searrow$ |

## Food Security

### 1.5B <br> Meals provided to people <br> in need by 2025

Stepping up in times of crisis: COVID-19

## Highlights

$\rightarrow$ Provided more than \$15M in combined financial and product donations
$\rightarrow$ Kraft Heinz employees from over 15 countries around the world found ways to give back to their communities
$\rightarrow$ 12M free breakfasts for school children in the UK

Kraft Heinz Achievements

| 10M | Meals provided as immediate support <br> through Feeding America |
| :--- | :--- |
| $\mathbf{1 M}$ | Meals and personal protective equipment <br> provided to Food Banks Canada |
| $\mathbf{\$ 1 . 5 M}$ | Worth of product donations to impacted <br> people in ANZ region |
| $\mathbf{4 0 0 0}$ | Boxes of Heinz infant food donated to <br> families in need in China through <br> Babytree partnership |
| $\mathbf{4 0 K}$ | Servings of Lunchables and Capri Sun <br> donated to school children in need in the <br> Dallas area |
| Personal protective equipment donated <br> from Kraft Heinz storage to area hospitals <br> and heroes on the front lines across <br> the country |  |

## NINA BARTON

CHIEF GROWTH OFFICER


## CONSUMER PLATFORMS

1. Our Shift to the Consumer
2. Platform Overview
3. How We Are Deploying Our Consumer Platforms

## 1. OUR SHIFT TO THE CONSUMER



## We used to manage our portfolio across 55+ separate product categories

Nielsen Categories

| Ketchup | Pasta Sauce |
| :---: | :---: |
| Mustard | Dressings |
| BBQ Sauce | Marinades |
| Relish | Gravy |

Temperature States

| Frozen | Shelf Stable |
| :---: | :---: |
| Refrigerated |  |

## THIS LIMITED OUR SCALE ADVANTAGE AND SLOWED US DOWN

## Kraft Heinz product innovations delivered only 50\% of the net sales of our competitors

How can I save time cooking dinner tonight?

How can I make my salad better?


## What should I

 snack on before dinner?We reoriented our business to focus more on relevant consumer needs

## Meal Occasions

Breakfast
Lunch
Dinner
Snacking
Desserts
Treats
Drinks

## Consumer Needs

Convenience
Fast
Fresh
Fun
Healthy
Taste
Sense of pride
Variety
Family
Value


Managing our businesses
based on
consumer needs opens up countless opportunities

## FROM:

How can we sell more peanut butter?


Narrow focus based on category learnings

TO:

## Own breakfast

toast occasion


Broad focus based on consumer needs

## CONSUMER FOCUS TO DRIVE CONSISTENT ORGANIC SALES GROWTH

## $\rightarrow$ Increases consumer relevance

$\rightarrow$ Drives focus
$\rightarrow$ Creates discipline
$\rightarrow$ Leverages scale

## Weare consumer obsessed.

We are a company of food lovers, and our brands hold a unique place in the hearts and homes of our consumers. We work every day to earn their loyalty and love. Our consumers are at the center of everything we do, and we are building a culture of creativity to anticipate and respond to their future needs, delivering appetizing food across our brands.


## WHAT IS A PLATFORM?

## A platform is a new lens for our portfolio based on a grouping of consumer needs




## Taste Elevation:

 Enhancing the taste, flavor and texture of food


## Easy Meals

 Made Better: Convenient foods that minimize tradeoffs at mealtime


## Real Food Snacking:

Nutrition-rich, tasty, convenient, clean food experiences


## FAST FRESH MEALS

"I like to cook, but have limited time to prep and don't want to compromise freshness"



## EASY INDULGENT DESSERTS

"Dessert brings me joy and is best when I can share it with others"


## Easy Indulgent Desserts:

Sweet and indulgent treats that bring simple joy to everyday


## FLAVORFUL HYDRATION

"I want to keep my family wellhydrated and feel good about what I serve them"

## Flavorful

 Hydration: Hydration across kids' beverage and beverage mixes


## 3. HOW WE ARE DEPLOYING OUR CONSUMER PLA EREMS

# HOW WE ARE DEPLOYING OUR CONSUMER PLATFORMS 

## From category

 management to platform strategy, we are centered around 3 platform rolesClear platform roles to guide our resource allocation and investment decisions

| $\uparrow$ Grow <br> ~50\% Sales ${ }^{(1)}$ | -': Energize <br> ~30\% Sales ${ }^{(1)}$ | « Stabilize <br> ~20\% Sales ${ }^{(1)(2)}$ |
| :---: | :---: | :---: |
| 1Taste <br> Elevation$\quad$ Global | ${ }^{4}$Fast Fresh <br> Meals$\quad$US/ <br> Canada | 5Easy  <br> Indulgent <br> Desserts US/ <br> Canada  |
| 2 Easy Meals <br> Made Better US/ <br> Canada  | 2 | 6 |
| 3 Real Food <br> Snacking US/ |  |  |
| $\rightarrow$ Large and growing platforms <br> $\rightarrow$ Aligned with consumer trends <br> $\rightarrow$ We have strong brands in global markets <br> $\rightarrow$ We have the right capabilities to win | $\rightarrow$ Large platforms with good growth <br> $\rightarrow$ We have strong brand position in some of our markets <br> $\rightarrow$ Opportunity to renovate and invest to improve performance <br> $\rightarrow$ Manufacturing advantage | $\rightarrow$ Smaller platforms <br> $\rightarrow$ High level of consumer loyalty <br> $\rightarrow$ Opportunity for select investment |

We will Grow, Energize and Stabilize these platforms by leveraging the appropriate tactic given the consumer need


Distribution

This new consumer platform approach transforms how we manage our business and how we plan for our growth

| The Past | Today |
| :--- | :--- |
| Data and insights for specific <br> sub-categories (e.g., Ketchup) | Data and insights based on consumer <br> needs (e.g., how to elevate the taste <br> of burgers) |
| Innovation and marketing <br> investments across 55+ categories | Innovation and marketing <br> investments focused on 6 platforms |
| Investment model with less rigorous <br> prioritization | Disciplined investment model with <br> robust prioritization |
| Not maximizing scale | Optimizes scale of Kraft Heinz |

## PRODUCTIVITY: THE OPS CENTER

## 1. Our Initial Focus

2. Value Creation in Procurement
3. Execution Efficiencies in Manufacturing and Logistics


Profitability has declined in the last few years and lost operational efficiency is the primary cause

Adjusted EBITDA ${ }^{(1)}$ margin 2017 vs. 2019

Opportunity to improve variable costs through focus on long-term efficiency projects


In the past, our supply chain operated independently with limited connectivity across teams. We saw the need to create a framework to integrate our operations with the rest of the organization.

## The Ops Center

$\rightarrow$ Aligning plans and practices across the organization
$\rightarrow$ Streamlining management and processes
$\rightarrow$ Deploying technology and data analytics applications


## Leverage our superior scale and unlock value creation

We are implementing Integrated Business Planning to connect and align all of our teams

## Processes

$\rightarrow$ Service and efficiency oriented
$\rightarrow$ Fully integrated financials with sales and operations planning
$\rightarrow$ Resource planning

## Practices

$\rightarrow$ Multidisciplinary and collaborative
$\rightarrow$ Extended planning horizon focused on the future
$\rightarrow$ Agile and data-driven decision making


| OUR INITIAL FOCUS |  | INVESTOR DAY 2020 |  | KraftJHeinz | 97 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Ops Center is transforming operations to become a key source of competitive advantage | 1. <br> Aligned and integrated organization using improved technology and analytics | Strategic long-term collaboration with suppliers | 3. <br> Integrated supply chain driving continuous improvement | Variable cost efficiency by improving productivity |  |

Savings program has clear implementation plans and targets already under way

## \$2B Gross Savings 2020-2024

## \$1.2B <br> Procurement

\$800M
Manufacturing and Logistics




## Our journey to develop a best-in-class procurement organization

8 Build a strong and diverse ®-® talent pool

品丘 Catalyze operational excellence


Unlock both top- and bottomline value creation

Focus on 4 key initiatives to drive efficiency through supplier collaboration

3. Procurement Center

4. Design to Value

| VALUE CREATION IN PROC | ENT | $\begin{aligned} & \text { INVES } \\ & 2020 \end{aligned}$ |  | KraftHeinz |
| :---: | :---: | :---: | :---: | :---: |
| Unlock value the right way: <br> "Mindset, Methodology and Tools" | 1. Sourcing Excellence |  |  | \$7: <br> Addressable Spend |
|  | White Spaces |  | Identify and consolidate white spaces unleashing value through special projects |  |
|  | Strategic Sourcing |  | Revamp and explore strategic sourcing through supplier collaboration |  |
|  | E-Auction |  | Boost e-auction as a tool to reach a wider spend delivering incremental savings |  |
|  | Sustain Competitive Advantage |  | Sustain competitive advantage by mitigating risk and securing supply |  |


|  |  |  |  |
| :--- | :--- | :--- | :--- |
| value Creation in procurement | INVESTOR DAY <br> 2020 | KraftHeinz |  |


| VALUE CREATION IN PROCUREMENT |  | INVESTOR DAY <br> 2020 | KraftHeinz |
| :--- | :--- | :--- | :--- |

## Focus on "CostOut" and <br> 4. Design to Value

 "Value-In" opportunities across our main products
## Value-In



Consumer
Insights


Product
Design


Competitor
Benchmarking


Cost Teardowns

## Cost-Out





## 3. EXECUTION EFFICIENCIES IN MANUFACTURING AND LOGISTICS

Through the Ops Center program, we have already seen
improvements in key metrics

## Overall Equipment Effectiveness (OEE) (\%)

Better


Yield to Perfection (\%)

Better


## Supply Chain Losses (\$)

Better


# Building an operational excellence machine and unlocking sustainable year-over-year opportunities 

We have made progress by implementing 4 new programs


Waste Reduction

Optimization

1. Kraft Heinz Management System
2. Champions Program
3. Integrated Business Planning

## 4. Optimizing the Supply Chain

 Organization
## 1. Kraft Heinz Management System

Strong foundational processes to deliver sustainable results

Employee and Environmental Health

```
Food Safety and Quality
```


$\rightarrow$ World-Class Operating Standard To help us achieve long-lasting results at a global scale
$\rightarrow$ Based on Best Practices
From across our global operations and industry benchmarking
$\rightarrow$ Enhancing Expertise and Continuous Improvement Technical centers of excellence cultivating and sharing best practices
$\rightarrow$ Servant Leadership
Zero losses through 100\% engagement

| 2019 | 2020-2021 <br> Fundamentals | 2022 <br> - $8 \cdot 0$ : ${ }^{\text {i }}$ <br> Sustainability | 2023 <br> Improvement | 2024 <br> Operational Excellence |
| :---: | :---: | :---: | :---: | :---: |

## 2. Champions Program

Cross-functional teams developing end-to-end efficiency initiatives Developing new initiatives to be better every day


## 3. Integrated Business Planning

 Linking the end-to-end supply chain to execute more efficiently| Planning <br> Horizon | 24 months + rolling |
| :--- | :--- |
| Planning | Integrated: One financially integrated number <br> and volume metric across Finance, Operations <br> and Sales |
| Decision Making | Defined authority and tracking |
| Focus On | Problem solving, prevention and gap plans |

## 4. Optimizing Supply Chain Organization

New, integrated organizational teams and roles

## Streamlining

 feedback loops to unleash the scale of Operations
$\rightarrow$ Define operations strategy
$\rightarrow$ Develop analytics and performance indicators
$\rightarrow$ Lead digital transformation
$\rightarrow$ Benchmark internal and external
$\rightarrow$ Tailor global strategy to zone supply team
$\rightarrow$ Build capabilities and develop the best experts
$\rightarrow$ Driving capabilities and excellence
$\rightarrow$ Execute strategy
$\rightarrow$ Implement process standards
$\rightarrow$ Develop best practices

These programs will deliver significant savings through 2024 to reinvest in the business

## 1. <br> KRAFT HEINZ MANAGEMENT SYSTEM

Strong foundational processes to deliver sustainable results


INTEGRATED BUSINESS PLANNING

Linking the end-to-end supply chain to execute more efficiently

## 2.

CHAMPIONS PROGRAM

Developing new initiatives to be better every day


OPTIMIZING SUPPLY CHAIN ORGANIZATION

Streamlining feedback loops to unleash the scale of operations

## Unlock \$800M

 in Gross Savings 2020-2024
## THE OPS CENTER WILL CREATE \$2B IN GROSS SAVINGS 2020-2024

## WE WILL REINVEST IN KRAFT HEINZ TO HELP FUEL GROWTH



## Q8A

## MIGUEL PATRICIO

CHIEF EXECUTIVE OFFICER

## RASHIDA LA LANDE

GLOBAL GENERAL COUNSEL
HEAD OF ESG \& GOVERNMENT AFFAIRS

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## MITCH ARENDS

HEAD OF US MANUFACTURING


HOW WE ARE GOING TO GET THERE

Our United States and Canada Plans
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## HOW WE ARE GOING TO GET THERE

KraftHeinz
INVESTOR DAY
2020

CARLOS
ABRAMS-RIVERA
US ZONE PRESIDENT
RAFAEL OLIVEIRA
INTERNATIONAL ZONE PRESIDENT


## OUR UNITED STATES AND CANADA PLANS

1. Overview of US and Canada
2. Implementing the Kraft Heinz Model in US and Canada
3. Financial Summary of US and Canada


## US and Canada Snapshot



## \$19.5B Organic Net Sales ${ }^{(1)}$ <br> \$5.3B Adjusted EBITDA ${ }^{(1)}$

21k employees 40 factories


## We have a powerhouse portfolio of iconic brands

$\rightarrow$ Embedded in our culture
$\rightarrow$ Relevant and loved by consumers of all ages
$\rightarrow$ Proven category leadership


## We are nurturing and growing emerging and challenger brands

$\rightarrow$ Mission-driven, authentic brands
$\rightarrow$ Capitalize on
consumer trends and needs
$\rightarrow$ Complementary to iconic portfolio
$\rightarrow$ Provide consumer solutions at scale


## We are

 nurturing and growing emerging and challenger brands$\rightarrow$ Mission-driven, authentic brands
$\rightarrow$ Capitalize on consumer trends and needs
$\rightarrow$ Complementary to iconic portfolio
$\rightarrow$ Provide consumer solutions at scale



We are using momentum to grow market share plus attract and retain New Buyers

Kraft Heinz \% of Retail Sales Growing Household Penetration During COVID-19 Pandemic 70\%


## Kraft Heinz New Buyers Repeat Purchases

54\% of new buyers made a repeat purchase (a higher rate than our peers)

31\% repurchased at least $2 x$

## Top 10 brands

have increased new buyer repeat rates since March 2020

We are taking care of consumers and our employees during times of crisis by responding with urgency and action

## Healthy Living and Community Support

## Grants and Food Donations

Alleviating hunger through food security and food self-sufficiency

## With the Right Partners

Providing meals and disaster relief to those in need

## At the Right Time

Building communities in positive and responsible ways

## 42M

Meals donated

## \$6.6M

Food and financial assistance pledged
to non-profits helping with
COVID-19 response

## \$1M

Grants made to organizations advancing social justice

We are building on our progress and accelerating actions to reverse downward net sales trends

Going forward, we are focused on:
$\rightarrow$ Creating consumer solutions, not products
$\rightarrow$ Increasing share of meal occasions captured
$\rightarrow$ Prioritizing and fueling investments
$\rightarrow$ Rewiring processes and driving efficiencies
$\rightarrow$ Balancing comprehensive core renovation and breakthrough innovation

## We are creating a virtuous cycle of growth and improving our overall profitability

PRESERVATIVES

## 2. IMPLEMENTING THE KRAFT HEINZ MODEL IN US AND GANADA

## PEOPLE WITH PURPOSE

Driving rejuvenation of talent, expertise and ESG initiatives

## FUEL OUR GROWTH

Reinvesting efficiency gains and applying agile portfolio management to accelerate strategy

## PARTNER PROGRAM

Driving partnerships, go-to-market processes, capabilities and reach


## CONSUMER PLATFORMS

Driving consumer experiences to create growth

## OPS CENTER

Driving integration, improved planning, streamlined processes and efficiencies

## We reimagined

 our operating model around our platformbased strategy with an emphasis on talent, new processes and capabilities to spur growth
$\rightarrow$ Clarified roles, responsibilities and decision rights
$\rightarrow$ Elevated role of the General Manager
$\rightarrow$ Empowered Business Unit to own full P\&L
$\rightarrow$ Identified 10 'Fit to Win' and 7 'Fit to Compete' capabilities

We are strengthening and building new capabilities at the organizational and individual level so we are equipped to grow

## Individual Level

Measuring value creation against the strategy and the jobs-to-be-done

Learning journeys and individual development plans for critical roles and talent pools

Talent to Value to place and manage the best talent in the most important roles

## Organizational Level

Fit to Win roadmap
designed by the business
for prioritized capabilities

Tools and systems to
enable cutting-edge execution with efficiency and at scale

Playbooks and ways of working to embed consistency and process excellence

PEOPLE WITH PURPOSE

We have made tremendous progress against creating a new organization in a short time

## New Placements



CORY ONELL
US PRESIDENT, SALES


RENEE PEETS NORTH AMERICA HEAD OF PROCUREMENT


SANJIV GAJIWALA US GROWTH OFFICER


STEPHANIE PETERSON US HEAD OF COMMUNICATIONS


ANNA PETROVA
CANADA HEAD OF SUPPLY CHAIN


DIANA FROST
CANADA CHIEF GROWTH OFFICER


2100 participants completed
'New Ways of Working’ sessions

## Our

## transformation is well under way and we are poised to win

IMPLEMENTING THE KRAFT HEINZ MODEL IN US AND CANADA
We are
unlocking all platforms across US and Canada
 Snacking號
-

## We are pulling five levers in unique ways to capture the greatest opportunity and drive growth

## Innovation

Fewer, bigger, better innovations fed by deep consumer insights

## Renovation

Emphasis on evolving and renovating core brands to meet emerging consumer needs

## Revenue Management

Better price size architecture to capture incremental sales while reinvesting in the business to drive growth

## Marketing

Increased investments, breakthrough creative, relevant
cultural activations, effective ROI

Channel-agnostic leadership expanded to include all retail formats, foodservice and eCommerce with joint
"I want to add more flavor and texture to my favorite foods"

## TASTE

$\rightarrow$ \#1 player in Taste Elevation
$\rightarrow$ Iconic and challenger brands
$\rightarrow$ R\&D leadership
$\rightarrow$ Holistic consumer experience with products consumed at and away from home

## Taste

Elevation:
Evolving our thinking

## Yesterday

Narrow view of brand purpose with renovation and innovation confined to category

## Today

## Focused on creating bold flavors and craveable textures to deliver on taste and elevate foods

## Taste

 Elevation: Consumer Insights
## Host Foods

$\rightarrow 75 \%$ of eating occasions that use a condiment, sauce, dressing or spread are on 7 types of host foods
$\rightarrow$ Kraft Heinz products currently used in less than half of all occasions that include a taste enhancer
Insights
$\rightarrow$ Focus on enhancing taste, particularly 'Big 7' host foods

## Flavor and Texture

$\rightarrow$ Consumers want to elevate flavor AND texture
$\rightarrow$ No "one size fits all" solution
$\rightarrow$ Room to play with high-texture and ability to diversify portfolio beyond current offerings

IMPLEMENTING THE KRAFT HEINZ MODEL IN US AND CANADA

## Taste

Elevation:
We command $70 \%$ share of ketchup - but still have substantial room to grow

Heinz \$ Share of Ketchup


IMPLEMENTING THE KRAFT HEINZ MODEL IN US AND CANADA

## Taste

Elevation:
Opportunity to fully leverage our scale and capture more of the \$2B burger occasion

## Own The Burger



HEINZ POUPON
Claussen
He"w
Kraft


MAMO

## Taste Elevation:

We are leveraging scale to bring consumers a better burger experience exprience

INVESTOR DAY

"I want easy and fast meals for my family that still taste good and are nutritious"

## EASY <br> MEALS MADE BETTER


$\rightarrow$ \#1 share in multiple categories within the platform
$\rightarrow$ Deep consumer insights and R\&D expertise in the family dinner space
$\rightarrow$ Capability across all temperature states
$\rightarrow$ Iconic, familiar brands
$\rightarrow$ Challenger brands in growing spaces

## Easy Meals Made Better:

Evolving our thinking

## Yesterday

Category-first and in-store placement with dispersed focus on occasions and brands

Today
Creating family dinner solutions that reduce guilt as convenience increases, pleasing both parents and kids

## Easy Meals

Made Better:

## Consumer

 Insights| Easy Meals |  | Made Better |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Quick | Less Effort | Versatile | Taste | Guilt |
| $\rightarrow$ Faster than other alternatives <br> $\rightarrow$ Little to no planning required <br> $\rightarrow$ Quick to find and shop for | $\rightarrow$ Easy to make <br> $\rightarrow$ Little active preparation required <br> $\rightarrow$ Few additional ingredients to add <br> $\rightarrow$ Minimal cleanup required | $\rightarrow$ Customizable to eating content/ occasion <br> $\rightarrow$ End-dish flexibility and versatility <br> $\rightarrow$ Provides options on serving size <br> $\rightarrow$ Enables mobility | $\rightarrow$ Opportunity to mitigate guilt through superior taste that delivers a "worth it" consumer experience | $\rightarrow$ American parents feel an average of 23 pangs of guilt every single week over decisions they feel were not up to standard |

## Easy Meals

 Made Better: Fast dinner solutions that transformMac \& Cheese to an "easier meal, made better"

| Lever | Example |
| :--- | :--- |
| Innovation | Capitalize on growing <br> demand for <br> microwavable, larger <br> portion sizes with big <br> launches, such as Big <br> Bowls |
| Renovation | $\rightarrow$ Deliver more wellness <br> solutions with new <br> products that do not <br> trade off on taste, like <br> gluten free and whole <br> grain |



## "I want a snack

 that's healthier, but still crave-worthy, convenient and loved"
## REAL FOOD SNACKING

$\rightarrow$ \#1 share in multiple categories within the platform
$\rightarrow$ Advantaged capabilities in packaging and supply chain
$\rightarrow$ Strong, familiar brands with high awareness and household penetration
$\rightarrow$ Scale to unlock incremental distribution and merchandising for impulse snacking

## Real Food

Snacking:
Evolving our thinking

## Yesterday

Scattered efforts to create snacking options in an already saturated market and with little innovation in narrow, existing categories

Today
Unified snacking efforts to leverage insights, drive innovation and meet demand for nutritionally dense, tasty and convenient snacks

## Real Food

 Snacking: Consumer Insights
## Key Needs

$\rightarrow 3$ specific snacking need states are large (\$19B+) and growing (4\% vs. 2\% total)
$\rightarrow$ Varying healthy snacking motivations relevant to our portfolio
$\rightarrow$ Use our \#1 share (10\%) to grow and consolidate the space

## Unmet Needs

$\rightarrow$ Healthier snacks satiate but are not familiar, crave-worthy or convenient
$\rightarrow$ Less processed is more real and worth paying for
$\rightarrow$ Leverage taste credentials and familiarity of our brands to bring solutions that satiate
$\rightarrow$ Refresh our core brands, expand into "better for you" and build "real food snacking" solutions for kids
$\rightarrow$ Leverage our premium brands to lead the future of food

## Real Food Snacking:

Uniquely positioned to win and create new paradigm for impulse snacking

## Kraft Heinz Real Food Snacking Vision



Kraft Heinz Real Food Snacking Strategy

Set the bar for the
"Real Food Snacking" experience

Create unparalleled snacking excitement

Be the first consumer choice for impulse snacking occasions

Blur snacking conventions with breakthrough innovation

## Real Food Snacking:

Reinventing Lunchables into a "Real Food Snack"

## Example

$\rightarrow$ Lunchables packaging with singular compartment openings for snacking flexibility
$\rightarrow$ \$1 quick-bite Lunchable snack packs with nutritionally dense, delicious foods fit for convenience formats
$\rightarrow$ Go-to-market: "Real Food Snacking" retail destination to encourage impulse purchases

"I like to cook, but have limited time to prep and don't want to compromise freshness"

## FAST FRESH MEALS


$\rightarrow$ Oscar Mayer: \#1 or \#2 branded share leader in every category
$\rightarrow$ Kraft: \#1 Branded Player in American cheese and total sandwich cheese
$\rightarrow$ Philadelphia: \#1 share leader in cream cheese and highest brand equity in total spreads category
$\rightarrow$ Strong presence across entire refrigerated case
$\rightarrow$ Competes in attractive consumer behaviors

## Fast Fresh

Meals:
Evolving our thinking

Yesterday

Guided by category share and refrigerated case placement with split focus between different consumer need (e.g., snacking and meals)

Today
Single-minded mission to own breakfast and lunch occasions with refreshed portfolio of minimally processed foods that save consumers time, effort and prepare us to anticipate disruptors

## Fast Fresh

 Meals: Consumer Insights|  | Key Needs | Unmet Needs |
| :---: | :---: | :---: |
| $\begin{aligned} & \infty \\ & \frac{\infty}{7} \\ & \frac{-0}{\infty} \\ & \stackrel{y}{0} \end{aligned}$ | $\rightarrow$ Higher demand for fresh home cooking yet more time pressure <br> $\rightarrow$ Pride from cooking matters | $\rightarrow$ Consumers think in terms of meal occasions and dishes to prepare, not categories <br> $\rightarrow 8$ dishes cover $\sim 60 \%$ of relevant eating occasions and $\sim 90 \%$ of the platform net sales |
|  | $\rightarrow$ Solving pain points of cooking/prep will be crucial <br> $\rightarrow$ Opportunity to offer fresh meals and limited steps | $\rightarrow$ Win sandwich and breakfast <br> $\rightarrow$ Defend hot dog and melty dishes <br> $\rightarrow$ Explore salad and ethnic sandwich |

IMPLEMENTING THE KRAFT HEINZ MODEL IN US AND CANADA

## Fast Fresh

 Meals: Solutions that provide freshand still fastalternatives to grab-and-go options
## Consumers Want More:

$\rightarrow$ Meals that include transformation:
$1-3$ steps and take 15-45 minutes to prepare
$\rightarrow$ Meals that include minimally processed ingredients

## Consumers Don't Need More:

$\rightarrow$ Grab-and-go or commoditized items eaten on their own

## Fast Fresh

 Meals:Owning meal occasions from breakfast to lunch with a renovated, synergistic platform

| Lever | Example |
| :---: | :---: |
| Renovation | $\rightarrow$ Product superiority <br> $\rightarrow$ New Oscar Mayer Masterbrand with clear, fresh visual identity |
| Marketing | $\rightarrow$ Partnerships and omni-channel campaigns to reinforce status in American culture, like "Front Yard Cookout" |



## EASY INDULGENT

 DESSERTS$\rightarrow$ Easy to share sweet treat
$\rightarrow$ New ways to satisfy a craving
$\rightarrow$ Easy recipe solutions at scale

## Easy Indulgent Desserts: <br> Simple, craveable treats that are personal, shareable and scalable

CONSUMER PLATFORMS
## Example

$\rightarrow$ Evolved Jet-Puffed branding that is fun, fresh and stands out to create consumer excitement
$\rightarrow$ On-trend and seasonal flavors
$\rightarrow$ Resealable packaging to be used as a personalsized snack, a shareable treat or a recipe solution

"I want to keep my family well-hydrated and feel good about what I serve them"

## FLAVORFUL HYDRATION

CONSUMER PLATFORMS$\rightarrow$ Balanced and simple hydration for adults
$\rightarrow$ Healthy and simple hydration for kids
$\rightarrow$ Balanced meal refreshment for kids

## Flavorful

 Hydration: Outstanding taste without compromise on wellness
## Example

$\rightarrow$ Low and no-sugar or real ingredient beverage options from Mio, Creative Roots and Capri Sun
$\rightarrow$ Breakthrough creative and trade investments driving high household penetration rates for Mio


MiO

## Platform

Strategy Summary

## Prioritizing and accelerating growth in three of our

high-potential platforms: Taste Elevation, Easy Meals Made Better and Real Food Snacking

Energizing our Fast Fresh Meals to better meet consumer needs

Stabilizing our Flavorful Hydration and Easy Indulgent Desserts platforms with select and precise investments

## Integrated

 Business PlanningA more effective and agile way of operating the business

| Goals: | Process | $\rightarrow$ Core management business system <br> $\rightarrow$ One integrated process <br> oriented |
| :--- | :--- | :--- |
| $\rightarrow$Secision- <br> Single version the truth | Content | $\rightarrow$ Fully integrated financials |

## Customer Partnership <br> Translating consumercentric platforms to omni-channel leadership

## Stronger Thought

Leadership
$\rightarrow$ Consumer insights translated to create new category opportunities
$\rightarrow$ Reimagined learning plans leading to unique and ownable platform-based solutions
$\rightarrow$ Enhanced omni-shopping experience across media, digital and in-store

## Sustainable Category

Growth
$\rightarrow$ Accelerated category leadership and collaboration
$\rightarrow$ Faster and stronger innovation cycle: fewer, bigger and better
$\rightarrow$ Meaningful renovation on the core to infuse excitement and growth

Improved Internal Sales Management
$\rightarrow$ Improve end-to-end efficiency and reliability
$\rightarrow$ Collaborate and drive joint value creation across our supply chains
$\rightarrow$ Deeper understanding of ROI investments, bringing financial thought leadership

## Customer Partnership

An internal reset and comprehensive transformation of our sales organization

## Goals:

$\rightarrow$ Best-in-class execution
$\rightarrow$ Enhanced customer collaboration

| Organizing to Win | $\rightarrow$ Reorganized sales account structure <br> $\rightarrow$ Centralized customer development <br> $\rightarrow$ Centralized revenue management |
| :--- | :--- |
| Sales Process | $\rightarrow$ Restructured and pulled forward planning <br> cycle to align with customer timelines <br> $\rightarrow$ Launching "Perfect Store" <br> $\rightarrow$ Launching "Joint Value Planning" with <br> customers |
| Stronger Discipline | $\rightarrow$ Established clear planning timelines, <br> deliverables and decision rights driving <br> accountability and speed |

## Customer Partnership

 Centralized customer development to improve collaboration and outcomes


Stronger category and shopper learning plans and solutions

Elevates planning rigor and speed

## Customer Partnership

Implementing "Joint Value Planning" to improve customer planning outcomes

## Phase 1: <br> Strategy and Opportunity Assessment

Refresh platform and brand strategy, customer strategy and operational strategy to identify growth opportunities

## Phase 4: <br> Lock-in Plans and Activate

Aligned customer plans, KPls and scorecards

## Phase 2:

## Toolkits and Solutions

Develop category / customer
/ brand activation toolkits and solutions to unlock growth opportunities

## Phase 3:

Detailed
Customer Plan

## Alignment

Integrated plans at the customer level

## eCommerce Substantial online net sales growth in last three

years, fueled by change in shopping behaviors and our early commitment to growing the channel

## eCommerce Growth


$\rightarrow$ eCommerce share exceeds brick and mortar
$\rightarrow$ Total online net sales seeing triple digit growth
$\rightarrow$ Top 10 brands account for 67\% of eCommerce business

## eCommerce

 Acceleration We are doubling down on the opportunity by investing in expertise and capabilities while accelerating strategic plans
## Objective:

## Drive outsized growth through innovation, experimentation and disruption

## Priorities

Agile test and learn

Data-driven decisions

Agile logistics models

## 3. FINANCIAL SUMMARY OF US AND GANADA

# GUIDING PRINCIPLES FOR OUR FINANCIAL PROFILE 

## $\rightarrow$ Portfolio simplification

$\rightarrow$ Focus on brands accessing new platforms framework
$\rightarrow$ Innovation and renovation across portfolio
$\rightarrow$ Marketing distortion with clear brand roles and guidelines
$\rightarrow$ Revenue management discipline


[^0]| FINANCIAL SUMMARY OF US AND CANADA |  | INVESTOR DAY <br> 2020 |  | KraftHeinz | 179 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| We are confident that we have the right plan to drive sustainable, profitable growth | The Right Plan |  | What Gives Us Confidence |  |  |
|  | Putting people at the center |  | We know where we are headed |  |  |
|  | Strategic clarity and enablers to fuel investment |  | Our leadership team is aligned |  |  |
|  | Investing in our brands |  | We are investing in our future |  |  |
|  | Driving our momentum with scale and agility |  | This is talent-led |  |  |
|  |  |  | We are breaking down silos |  |  |
|  |  |  | We will manage it | ughtfully |  |



## OUR INTERNATIONAL PLAN

1. Overview of the International Zone
2. Implementing the Kraft Heinz Model Around the World
3. Selected Examples By Country
4. Financial Summary of the International Zone


## 1. OVERVIEW OF THE INTERNATIONAL ZONE

## International Zone Footprint



## 100+ countries 35+ offices 16k employees 40 factories

## \$5.4B Organic Net Sales ${ }^{(1)}$

\$1B Adjusted EBITDA ${ }^{(1)}$

[^1]
## Most of our international business

 is in developed markets

## 60\% of Net Sales in Developed Markets

40\% of Net Sales in Emerging Markets

We have a strong presence in large developed markets, which we will continue to grow...

|  | $\begin{aligned} & \text { uk } \\ & \text { 粦 } \end{aligned}$ | $\begin{gathered} \text { ANZ } \\ x^{2} \end{gathered}$ | $\stackrel{\text { NL }}{\mathrm{S}}$ | Germany $0$ | $\begin{aligned} & \text { France } \\ & \text { ( ) } \end{aligned}$ | $\begin{aligned} & \text { Italy } \\ & \text { (1) } \end{aligned}$ | $\stackrel{\text { Spain }}{\underset{=}{2}}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \text { Taste } \\ \text { Elevation } \\ \text { Market Size } \end{gathered}$ | \$4B | \$2B | \$1B | \$4B | \$3B | \$2B | \$1B |
| Presence | $\checkmark \checkmark$ | $\checkmark \checkmark$ | $\checkmark \checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| Brands | HEINZ <br> HP <br> LEA PERRINS | HEINZ <br> (2) <br> Wattics | HEINZ <br> HONIG <br> De Ruititer | HEIN2 <br> Kraft | HEINZ <br> Buridut | $\begin{aligned} & \text { HEINZ } \\ & \text { inasain } \end{aligned}$ | HEIN2 <br> Orlando |

....and a strong foundation in the largest emerging markets, which we will leverage to grow more aggressively

|  | China | Russia | Brazil | Mexico (-) | Indonesia | Middle East |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Taste Elevation Market Size | \$17B | \$3B | \$4B | \$2B | \$2B | \$2B |
| Presence | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| Brands | HEINZ <br>  | HEINZ | HEINZ <br> Quero | HEINZ | ABC | HEINZ |




We will focus on two growth strategies

## Consumer Platform:

## Taste Elevation

Focus on Taste Elevation to become the undisputed leader in all markets


## Markets:

## Emerging Markets

Disproportionately
invest in breakthrough countries

## (3) *: $\rightarrow$

Where we can leverage our scale + our agility


## 2. IMPLEMENTING THE KRAFT HEINZ MODEL AROUND THE WORLD

## PEOPLE WITH PURPOSE

Driving rejuvenation of talent, expertise and ESG initiatives

## FUEL OUR GROWTH

Reinvesting efficiency gains and applying agile portfolio management to accelerate strategy

## PARTNER PROGRAM

Driving partnerships, go-to-market processes, capabilities and reach


## CONSUMER PLATFORMS

Driving consumer experiences to create growth

## OPS <br> CENTER

Driving integration, improved planning, streamlined processes and efficiencies <br> \title{

## We used to <br> \title{ \section*{We used to operate as 24 operate as 24 independent independent regional regional teams with teams with local plans} 

 local plans}}


International Zone plays in two of the consumer platforms

Taste Elevation

## Easy Meals Made Better



## Taste Elevation <br> is our core platform

## Taste Elevation is a large market



In Taste Elevation we are winning where we are present...
...however, we are still underpenetrated across International
>90\% Growing
$>70 \%$ Gaining Share
<35\% Presence ${ }^{(1)}$
<4\% Overall Share


We are the \#2 Sauces player in our International Zone...
...but we are growing faster

\#1 Player

## We will become \#1 through our focus on Taste Elevation

Foodservice is an important channel for Taste Elevation

## Scale



Market size: \$79B

## Brand Equity



We will grow in both foodservice and retail

## Heinz is an international icon with a rich heritage in Taste Elevation



Our local jewels are all \#1 or \#2 in their markets


Heinz has strong awareness across the globe. Local brands are loved by consumers in their home markets.


| $\dagger$ Grow ~55\% Sales ${ }^{(1)}$ | 察- Energize ~20\% Sales ${ }^{(1)}$ | $\pi$ Stabilize <br> ~25\% Sales ${ }^{(1)(2)}$ |
| :---: | :---: | :---: |
| Taste Elevation | Easy Meals Made Better | Other |
| $\rightarrow$ Emerging markets | $\rightarrow$ Renovation | $\rightarrow$ Price and promotional optimization |
| $\rightarrow$ Foodservice | $\rightarrow$ Sales execution | $\rightarrow$ Sales execution |
| $\rightarrow$ Premiumization | $\rightarrow$ Price pack architecture |  |

## Taste Elevation will be our

One centralized hub with experience and expertise across the International Zone


## Operations Efficiency

| 音 | Operational excellence |
| :---: | :---: |
| Ip | 'Champions' value initiative |
| 这 | Integrated Business Planning |
| (1.) | Improve on-time and in-full deliveries |

> We have a dedicated team to drive operational efficiency

Direct in 35+ countries and present in 100+

| Developed optimization |  | Emerging expansion |  |
| :---: | :---: | :---: | :---: |
| $\stackrel{8}{8-88}$ | Joint business planning | - ${ }^{\circ}$ | Distribution |
| $0$ | Category management | 0 | Brand - International and local cuisine |
| $\square$ | Brand equity | [1] | Premiumization |
| (10) | Foodservice | (1) | Foodservice |
| $\square$ | eCommerce | $\square$ | eCommerce |

## 3. SELIECTED EXAMPLES BY GOUNTRY

## Developed Markets:

## UNITED KINGDOM

A leading food business with >\$1B in net sales
\#1 in Taste Elevation and Easy Meals Made Better

## Strong brand to expand to new categories

UK has been a top performer in developed markets...

| Lever |  | Execution |
| :--- | :--- | :--- |
| 8 <br> $8-8)$ | Joint business planning | Long-term relationships with top partners |
| $\square$ | Category management | Integrated revenue management plan |
| $\square$ | Brand equity | \#1 food brand(1) |
| $\square$ | Foodservice | Flexibility and sustainability |
| $\square$ | eCommerce | Direct-to-consumer |
|  |  | consistent bottomeline growth |

UK will continue to deliver sustainable bottom-line growth...


## Growth

Lead Taste Elevation through
innovation
Retail partnerships to drive ESG goals

Easy Meals Made Better revenue management

Insights from direct-to-consumer Initiatives

## Outlook

Organic Net Sales ${ }^{(1)}$ : Low-single digits

Adjusted EBITDA ${ }^{(1)}$ : Mid-single digits

Share: +

Packaging is a complex global issue, driven by local success

## Strong ESG Goals

## EMBRACE Strong Retail

Partners
$\rightarrow 175$ tonnes plastic removed per year from Heinz Beanz packaging
$\rightarrow$ Partnership between Kraft Heinz and Tesco removed shrink-wrap from multipacks in all UK stores
$\rightarrow$ Rolling out similar initiatives with other retailers in 2021


## We are committed to UNWRAP it...together

# EMERGING MARKETS 

 EXAMPLES(사 ${ }^{3}$
Brazil, Russia and China

## Emerging Markets:

BRAZIL


Brazil is large and growing
Large Taste Elevation market: \$4B

Kraft Heinz is the \#1 leader in ketchup and pasta sauce

We can grow much faster in foodservice

We have grown share rapidly in Brazil



## Performance

Ketchup market share ${ }^{(1)}$

## 2015

2020
$35 \%$


Main Competitor

## Brazil has a successful model for future expansion

[^2]Brazil will continue growing and accelerate to double digits

## Growth

Continue 'Cruzadas' distribution
expansion project

## Outlook

Organic Net Sales ${ }^{(1)}$ : Double digits

Adjusted EBITDA( ${ }^{(1)}$ : Double digits

Share: ++

## Expanding distribution and premiumizing through Heinz

## Emerging Markets: RUSSIA



Russia is large and growing
Large Taste Elevation market: \$3.4B

Kraft Heinz is the \#1 leader in ketchup and condiment sauces

## Share of overall Taste Elevation: 7\%

Russia is
Kraft Heinz's foodservice benchmark


## Foodservice Model

Culinary chef and kitchen
Dedicated R\&D
Flexible supply chain
Customer co-creation

## Own the Chef

 Own the Kitchen Own the Customer
## Performance

Russia QSR Net Sales



## We will double the foodservice business

Russia will continue growing and accelerate to double digits


Growth

| Cold | Continue foodservice growth |
| :--- | :--- |
| Premiumization through packaging |  |
| and activation |  |

Distribution expansion to increase availability

## Outlook

Organic Net Sales ${ }^{(1)}$ : Double digits

Adjusted EBITDA ${ }^{(1)}$ : Double digits

Share: ++

## Emerging Markets:

## CHINA

The largest Taste Elevation
Market: \$17B
Eastern Sauces Market:
7\% 5Y CAGR
Kraft Heinz has a strong presence in 2 out of 23 provinces

## Significant opportunity to penetrate China further

We have a strong Asian jewel and a national Western brand...


Local Brand

|  | Guangdong | Fujian |
| :---: | :---: | :---: |
| Position | \#1 | \#1 |
| Share | $28 \%$ | $27 \%$ |

International Brand
HEINZ Ketchup Brand Equity
...which will work together to expand distribution

We will build on our foundations and accelerate to double digits growth


## Growth Plan

| \#2 Chinese sauces | Distribution <br> expansion to win <br> adjacent provinces |
| :--- | :--- |
| nationally | Unlock new <br> occasions through <br> foodservice |
| \#1 Western sauces |  |
| Heinz |  |

## Outlook

Organic Net Sales ${ }^{(1)}$ : Double digits

Adjusted EB1TDA( ${ }^{(1)}$ : Double digits

Share: +++

## China is the \#1 growth opportunity for the International Zone

## 4. FINANCIAL SUMMARY OF THE INTERNATIONAL ZONE

## Historical

## Many Countries

$\rightarrow$ Local strategies
$\rightarrow$ Isolated plans


## Many Categories

$\rightarrow$ Limited right to win
$\rightarrow$ Diluted resources

## Future

## One International Zone

$\rightarrow$ Growth team
$\rightarrow$ Best practice sharing

## One Platform

$\rightarrow$ Focus on growth
$\rightarrow$ Divert investment


## Focusing on Taste Elevation and best practice sharing


4.2\%



Historical ${ }^{(3)}$


## Consumer Platform:

## Taste

 ElevationFocus on Taste Elevation to become the undisputed leader in all markets


Markets:

## Emerging Markets

Disproportionately invest in breakthrough countries


## Our plan is focused on growth, leveraging our scale and agility

## Q\&A

## CARLOS ABRAMS-RIVERA

US ZONE PRESIDENT

## RAFAEL OLIVEIRA

INTERNATIONAL ZONE PRESIDENT


WHY WE ARE
EXCITED FOR THE FUTURE

Financial Plan
Closing Thoughts
Q\&A

0
$x$

PAULO BASILIO
CHIEF FINANCIAL OFFICER

MIGUEL PATRICIO
CHIEF EXECUTIVE OFFICER

## WHY WE ARE EXCITED FOR THE FUTURE

## FINANCIAL PLAN

 operating model drives...

| FINANCIAL PLAN |  | INVESTOR DAY 2020 | KraftHeinz ${ }^{231}$ |
| :---: | :---: | :---: | :---: |
| Kraft <br> Heinz <br> Financial <br> Formula |  | Prior | New |
|  | Investment Focus | Inorganic, fragmented | Organic, focused |
|  | P\&L <br> Management | Savings to bottom-line | Balance efficiency gains and investments |
|  | Portfolio | Complexity tolerated | Focus on simplification |
|  | Strategic Management | Limited | Agile portfolio management |


| FINANCIAL PLAN |  | INVESTOR DAY 2020 | Kraft Heinz | 232 |
| :---: | :---: | :---: | :---: | :---: |
| Kraft Heinz Financial Formula |  |  |  |  |
| $\rightarrow$ Investment in organic growth |  |  |  |  |
| $\rightarrow$ Balance savings and investments | New platform <br> New productivity <br> Capital priorities structure programs deliver drive investment |  |  |  |
| $\rightarrow$ Focus on simplification | Unlocks growth |  |  |  |
| $\rightarrow$ Agile portfolio management |  |  |  |  |
|  |  |  |  |  |

## 1. NEW PLATFORM STRUCTURE UNLOCKS GROWTH

\% of Kraft Heinz Sales ${ }^{(1)}$



| Role: <br> Grow | Platforms |  | Key Drivers |
| :--- | :--- | :--- | :--- | :--- |


|  | Prior | Outlook |
| :---: | :---: | :---: |
|  | $\sim 1 \%{ }^{(1)}$ | 3\%-5\% |
|  | = |  |

[^3]| Role: <br> Energize | Platforms |  | Key Drivers |
| :--- | :--- | :--- | :--- | :--- |


|  | Prior | Outlook |
| :---: | :---: | :---: |
|  | $\sim(2 \%)^{(1)}$ | Flatten |
|  | $\rangle$ | Improve |



|  | Prior | Outlook |
| :---: | :---: | :---: |
|  | $\sim(4 \%)^{(1)}$ | (3\%)-(1\%) |
|  | $\searrow \searrow$ |  |

[^4]FINANCIAL PLAN $\left\lvert\,$|  |  |
| :--- | :--- |
| INVESTOR DAY |  |
| 2020 |  |$\quad\right.$ KraftSeinz $\quad 239$

## GROW

~50\% Sales ${ }^{(1)}$

Taste Elevation
Easy Meal Made Better (US/Canada)
Real Food Snacking

## ENERGIZE <br> ~30\% Sales ${ }^{(1)}$ <br> Fast Fresh Meals <br> Easy Meals Made Better (International)

## STABILIZE

~20\% Sales ${ }^{(1)(2)}$

Easy Indulgent Desserts
Flavorful Hydration
Foundational Brands


LONG-TERM
ORGANIC NET
SALES GROWTH OUTLOOK
$3 \%-5 \%$



## 2. NEW PRODUCTIVITY PROGRAMS DELIVER EFFICIENCY





## 3. CAPITAL PRIORITIES DRIVE INVESTMENT

## Reduce net leverage to increase flexibilty, optionality


$\rightarrow$ Ongoing commitment to current dividend
$\rightarrow$ Strong payout
$\rightarrow$ Focused
investments to accelerate growth and enhance longterm market position
$\rightarrow$ Capture efficiencies without sacrificing growth


## Aghle portfolfo management

$\rightarrow$ Proactively accelerate plan, enhance geographic profile and sharpen
focus on areas of advantage
$\rightarrow$ Maintain price discipline

FINANCIAL PLAN $\left\lvert\,$|  |  |
| :--- | :--- |
| INVESTOR DAY |  |
| 2020 |  |$\quad\right.$ KraftSeinz $\quad 246$

## Invest for growth: Fund our marketing investments

## Marketing and Advertising

+30\% Increase
$\rightarrow$ Shift from non-working marketing to working media
$\rightarrow$ Prioritization of highperforming, existing brands
$\rightarrow$ Reposition renovated brands in US
$\rightarrow$ Support distribution expansion in emerging markets



```
Maintain
industry-
leading return
of capital
->We expect to grow
    Free Cash Flow (1)
    after current
    dividend
```


## Cumulative capital return

 to common shareholders
## \$14.4B

Cumulative
Dividends Paid Since Merger

Strong Free Cash Flow ${ }^{(1)}$ generation after dividends
~\$2.8B




| FINANCIAL PLAN |  | INVESTOR DAY 2020 |  | KraftSHeinz | 251 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Agile portfolio management | Accelerate Strategy |  |  | Enhance ic Profile |  |

## Announcing

 divestiture of natural, grated, cultured and specialty cheese businesses to Groupe Lactalis
## Key Stats

$\$ 3.23$
All cash consideration
\$1.83
LTM Net Sales ${ }^{(1)}$ of businesses sold
$\sim 12 x$
LTM Adjusted EBITDA ${ }^{(1)}$ for standalone business

## H1 2021

Expected closing of transaction ${ }^{(2)}$

## Brands Involved

Divested


Licensed

Kraft
Natural, Grated


## A NEW LONG-TERM FINANCIAL PROFILE




[^5]

## Q3 OUTLOOK

## Organic Net Sales ${ }^{(1)}$ Adjusted EBITDA ${ }^{(1)}$

Expect Q3 2020
Organic Net Sales ${ }^{(1)}$
to grow mid-single digits

$$
\text { Expect Q3 } 2020
$$

Adjusted EBITDA ${ }^{(1)}$
to grow high-single digits
Expect FY 2020 to grow mid-single digits

## Free Cash Flow ${ }^{(1)}$

Expect $\sim 4 x$ net leverage
by year-end

| FINANCIAL PLAN |  | INVESTOR DAY 2020 | KraftYeimz | 259 |
| :---: | :---: | :---: | :---: | :---: |
| Kraft Heinz Financial Formula |  |  |  |  |
| $\rightarrow$ Investment in organic growth |  |  |  |  |
| $\rightarrow$ Balance savings and investments |  |  |  |  |
| $\begin{aligned} & \rightarrow \text { Focus on } \\ & \text { simplification } \end{aligned}$ | $4 \square$ | $E$ et |  |  |
| $\rightarrow$ Agile portfolio management |  |  |  |  |
|  |  |  |  |  |

## CLOSING THOUGHTS




INVESTOR DAY
2020


Integrate and strengthen our teams


Deliver efficiencies through continuous improvement


## Develop

 partnerships with our customers to drive long-term growth togetherReinvest savings to fuel future growth

## We are excited for the future of Kraft Heinz

## LET'S MAKE LIFE Delicious

## MIGUEL PATRICIO

CHIEF EXECUTIVE OFFICER

## PAULO BASILIO

CHIEF FINANCIAL OFFICER

APPENDIX

The non-GAAP financial measures provided in this presentation should be viewed in addition to, and not as an alternative for, results prepared in accordance with GAAP

To supplement the financial information provided, the Company has presented Organic Net Sales, Adjusted EBITDA, Constant Currency Adjusted EBITDA, Adjusted EPS, and Free Cash Flow, which are Adjusted
considered non-GAAP financial measures. The non-GAAP financial measures presented may differ from similarly titled non-GAAP financial measures presented by other companies, and other companies may not define these non-GAAP financial measures in the same way. These measures are not substitutes for their comparable GAAP financial measures, such as net sales, net income/(loss), net cash provided by/(used for) operating activities, or other measures prescribed by GAAP, and there are limitations to using non-GAAP financial measures.

Management uses these non-GAAP financial measures to assist in comparing the Company's performance on a consistent basis for purposes of business decision making by removing the impact of certain items that management believes do not directly reflect the Company's underlying operations. Management believes that presenting the Company's non-GAAP financial measures (i.e., Organic Net Sales, Adjusted EBITDA, Adjusted EPS, and Free Cash Flow) is useful to investors because it (i) provides investors with meaningful supplemental information regarding financial performance by excluding certain items, (ii) permits investors to view performance using the same tools that management uses to budget, make operating and strategic decisions, and evaluate historical performance, and (iii) otherwise provides supplemental information that may be useful to investors in evaluating the Company's results. The Company believes that the presentation of these non-GAAP financial measures, when considered together with the corresponding GAAP financial measures and the reconciliations to those measures, provides investors with additional understanding of the factors and trends affecting the Company's business than could be obtained absent these disclosures.
the impact of currency, acquisitions and divestitures, and a 53rd week of shipments. The Company calculates the impact of currency on net sales by holding exchange rates constant at the previous year's exchange rate, with the exception of highly inflationary subsidiaries, for which the Company calculates the previous year's results using the current year's exchange rate. Organic Net Sales is a tool that can assist management and investors in comparing the Company's performance on a consistent basis by removing the impact of certain items that management believes do not directly reflect the Company's underlying operations.

Adjusted EBITDA is defined as net income/(loss) from continuing operations before interest expense, other expense/(income), provision for/(benefit from) income taxes, and depreciation and amortization (excluding integration and restructuring expenses); in addition to these adjustments, the Company excludes, when they occur, the impacts of integration and restructuring expenses, deal costs, unrealized losses/(gains) on commodity hedges, impairment losses, and equity award compensation expense (excluding integration and restructuring expenses). The Company also presents Adjusted EBITDA on a constant currency basis. The Company calculates the impact of currency on Adjusted EBITDA by holding exchange rates constant at the previous year's exchange rate, with the exception of highly inflationary subsidiaries, for which it calculates the previous year's results using the current year's exchange rate. Adjusted EBITDA and Constant Currency Adjusted EBITDA are tools that can assist management and investors in comparing the Company's performance on a consistent basis by removing the impact of certain items that management believes do not directly reflect the Company's underlying operations.
Adjusted EPS is defined as diluted earnings per share excluding, when they occur, the impacts of integration and restructuring expenses, deal costs, unrealized losses/(gains) on commodity hedges, impairment losses, losses/(gains) on the sale of a business, other losses/(gains) related to acquisitions and divestitures (e.g., tax and hedging impacts), nonmonetary currency devaluation (e.g., remeasurement gains and losses), debt prepayment and extinguishment costs, and U.S. Tax Reform discrete income tax expense/(benefit), and including when they
occur, adjustments to reflect preferred stock dividend payments on an accrual basis. The Company believes Adjusted EPS provides important comparability of underlying operating results, allowing investors and management to assess operating performance on a consistent basis.

Free Cash Flow is defined as net cash provided by/(used for) operating activities less capital expenditures. The Company believes Free Cash Flow provides a measure of the Company's core operating performance the cash-generating capabilities of the Company's business operations, and is one factor used in determining the amount of cash available for debt repayments, dividends, acquisitions, share repurchases, and other corporate purposes. The use of this non-GAAP measure does not imply or represent the residual cash flow for discretionary expenditures since the Company has certain non-discretionary obligations such as debt service that are not deducted from the measure.

Third quarter and 2020 full year guidance for Organic Net Sales, Adjusted EBITDA, Constant Currency Adjusted EBITDA, and Adjusted EPS are provided on a non-GAAP basis only because certain information necessary to calculate the most comparable GAAP measure is unavailable due to the uncertainty and inherent difficulty of predicting the occurrence and the future financial statement impact of such items impacting comparability, including, but not limited to, the impact of currency, acquisitions and divestitures, integration and restructuring expenses, deal costs, unrealized losses/(gains) on commodity hedges, impairment losses, and equity award compensation expense, among other items. Therefore, as a result of the uncertainty and variability of the nature and amount of future adjustments, which could be significant, the Company is unable to provide a reconciliation of these measures without unreasonable effort.

See the attached schedules for reconciliations of the non-GAAP financial measures to the comparable GAAP financial measures for the relevant periods.






## Reconciliation <br> of Diluted EPS to Adjusted EPS

| Unaudited. | December 28, 2019 | December 29, 2018 | December 30, 2017 |
| :---: | :---: | :---: | :---: |
| Diluted EPS | \$1.58 | (\$8.36) | \$8.91 |
| Integration and restructuring expenses ${ }^{(1)}$ | 0.07 | 0.32 | 0.24 |
| Deal costs ${ }^{(2)}$ | 0.02 | 0.02 | - |
| Unrealized losses/(gains) on commodity hedges ${ }^{(3)}$ | (0.04) | 0.01 | 0.01 |
| Impairment losses ${ }^{(4)}$ | 1.38 | 11.28 | 0.03 |
| Losses/(gains) on sale of business ${ }^{(5)}$ | (0.23) | 0.01 | - |
| Other losses/(gains) related to acquisitions and divestitures ${ }^{(6)}$ | - | 0.02 | - |
| Nonmonetary currency devaluation ${ }^{(7)}$ | 0.01 | 0.12 | 0.03 |
| Debt prepayment and extinguishment costs ${ }^{(8)}$ | 0.06 | - | - |
| US Tax Reform discrete income tax expense/(benefit)(9) | - | 0.09 | (5.72) |
| Adjusted EPS | \$2.85 | \$3.51 | \$3.50 |

(1) Gross expenses included in integration and restructuring expenses were $\$ 108$ million in 2019 ( $\$ 83$ million after-tax), $\$ 460$ million in 2018 ( $\$ 396$ million after-tax) and $\$ 434$ million in 2017 ( $\$ 305$ millio after-tax) and were recorded in the following income statement line items: (a) cost of products sold included $\$ 48$ million in 2019, $\$ 194$ million in 2018 , and $\$ 464$ million in 2017 ; (b) SG\&A included $\$ 54$ millio in 2019, $\$ 103$ million in 2018, and $\$ 119$ million in 2017; and (c) other expense/(income) included expense of $\$ 6$ million in 2019, expense of $\$ 163$ million in 2018 , and income of $\$ 149$ million in 2017 .
(2) Gross expenses included in deal costs were $\$ 19$ million in 2019 ( $\$ 18$ million after-tax) and $\$ 23$ million in 2018 ( $\$ 19$ million after-tax) and were recorded in the following income statement line items: (a) cost of products sold included $\$ 4$ milion in 2010, and (b) SGaA included 49 millon in 209 and 49 milion in 20 .
(3) Gross expenses/(income) included in unrealized losses/(gains) on commodity hedges were income of $\$ 57$ million in 2019 ( $\$ 43$ million after-tax) and expenses of $\$ 21$ million in 2018 ( $\$ 16$ million after-
tax) and $\$ 9$.
(4) Gross impairment losses, which were recorded in SG\&A, included the following: (a) goodwill impairment losses of $\$ 1.2$ billion in 2019 ( $\$ 1.2$ billion after-tax) and $\$ 7.0$ billion in 2018 ( $\$ 7.0$ billion after-tax) nd (b) intangible asset impairment losses of $\$ 702$ million in 2019 ( $\$ 537$ million after-tax), $\$ 8.9$ billion in 2018 ( $\$ 6.8$ billion after-tax), and $\$ 49$ million in 2017 ( $\$ 36$ million after-tax).
Gross expenses/(income) included in losses/(gains) on sale of business were income of $\$ 420$ million in 2019 ( $\$ 275$ million after-tax) and losses of $\$ 15$ million in 2018 ( $\$ 15$ million after-tax) and were
recorded ex (income)
cluded in other losses/(gains) related to acquisitions and divestitures were income of $\$ 5$ million in 2019 ( $\$ 5$ million after-tax) and expenses of $\$ 27$ million in 2018 ( $\$ 15$ milliin after-tax) and were recorded in the following income statement line items: (a) interest expense included \$1 million in 2019 and $\$ 3$ million in 2018; (b) other expense/(income) included income of $\$ 6$ million in 2019 and expenses of $\$ 17$ million in 2018; and (c) provision for/(benefit from) income taxes included $\$ 7$ million in 2018
(7) Gross expenses included in nonmonetary currency devaluation were $\$ 10$ million in 2019 ( $\$ 10$ million after-tax), \$146 million in 2018 ( $\$ 146$ million after-tax), and $\$ 36$ million in 2017 ( $\$ 36$ million after-tax) and were recorded in other expense/(income).
(9) U.S. Tax Reform discrete income tax expense/(benefit) was an expense of $\$ 104$ million in 2018 and a benefit of $\$ 7.0$ billion in 2017 . Expenses in 2018 primarily related to the revaluation of our deferred tax balances due to changes in state tax laws following U.S. Tax Reform. These expenses were partially offset by net benefits related to changes in U.S. tax reserves, U.S. Tax Reform measurement period adjustments, changes in estimates of certain 2017 US S income tax deductions, and the release of valuation allowances related to foreign tax credits. The benefit in 2017 was related to the enactment of


## A NEW MODEL

 FOR GROWTH
[^0]:    (1) Represents the percentage of 2019 Organic Net Sales, a non-GAAP financial measure, by platform role. See Appendix to this presentation for more information, including GAAP to non-GAAP reconciliations, (2) This calculated percentage for the Stabilize platform role includes $\$ 1.8 \mathrm{~B}$ of 2019 Organic Net Sales which occurred outside of the six referenced platforms.

[^1]:    (1) Non-GAAP financial measure. See Appendix to this presentation for more information, including GAAP to non-GAAP reconciliations.

[^2]:    Yearly value market shares: Nielsen 2015-2019 + 2020 MAT (Jun)

[^3]:    (1) CAGR of Organic Net Sales 2017 to 2019. Organic Net Sales is a non-GAAP financial measure. See Appendix to this presentation for more information, including GAAP to nonGAAP reconciliations.

[^4]:    (1) CAGR of Organic Net Sales 2017 to 2019 excluding McCafe Sales. Organic Net Sales is a non-GAAP financial measure. See Appendix to this presentation for more information,

[^5]:    (1) 2020 Adjusted EBITDA Outlook before COVD-19. Adjusted EBITDA is a non-GAAP financial measure. See Appendix to this presentation formore information, including GAAP to nonGAAP reconciliations.

